

RECOMMENDATIONS

from the Report of the Residential Use Study Group with Input from the POA Board
as approved by the POA Board of Directors on March 22, 2019

These recommendations are designed to lessen seasonal high impact on island resources from residential use on Dewees. These changes may be implemented by the Island Manager to become effective in the upcoming high season.

As to the area of communications:

1. Utilize current video screens, muted and with subtitles when appropriate, at marina and on the Dewees Islander for slideshows with orientation information, website info, etc.
2. Make the new 2019 island maps which contain Dewees rules and behavioral expectations available to all visitors through multiple venues - marina, ferry, landings dock, Nature Center, HH, visitor packs in homes, Dunes Properties renter materials, website, etc.
3. Encourage ferry staff to distribute new maps to all visitors, and, when time permits, point out policies, relevant phone numbers, location of website and related apps.
4. As needed, use existing materials and other resources to develop additional materials to educate owners and their guests as to Dewees Island culture, rules and etiquette
5. Encourage all those visiting Dewees, including owners, guests and staff, to be respectful of one another as they enjoy the island, its habitat and resources and reinforce owners' responsibility for their guests and their actions
6. Institute an annual reminder to all owners to routinely educate their guests about the operating rules and ethos of the island

As to ferry usage:

7. Publicize the congestion issues through both Dewees Island communications and Dunes Properties to encourage owners, guests, and renters to avoid peak times as much as possible
8. Work with Dunes Properties as necessary to develop and clarify hospitality intern roles, goals and responsibilities including training and management such that interns can assist all guests at the marina and ferry docks during peak ferry travel times
9. As necessary, look to supplement intern roles with a part-time coordinator/staff on marina side during peak ferry times on Fridays and weekends to facilitate loading and unloading of passengers and luggage
10. Liaise with Dunes Properties to share paying for the interns and any part time coordinator and explore ways to include non-Dunes Properties home renters and owners with unaccompanied guests to share in the cost structure of the program
11. Initiate a 2-luggage cart maximum per lot when busy and modify existing policies and signage as necessary. Instruct ferry staff to encourage carry-on when luggage cart limit is being used.

12. Encourage storing excess luggage in cars for later ferry runs on marina side and transporting island-side luggage at off-peak hours and/or the night before departure
13. Use signage to encourage separating in and out foot traffic at the marina
14. Evaluate having two car lanes at the marina

As to the general policies of Dewees Island, the Board recommends the following:

15. Adding a section to the Dewees policies stating owners are responsible for all guest actions and resultant sanctions, reinforcing the directives of the Dewees bylaws
16. Reminding the ARB to be sensitive to future submittals of home plans/construction that may appear designed for high occupancy usage
17. Adding a section to the Dewees policies encouraging all homeowners to be sensitive to the impact on island resources that family and guests make, by directing overflow of capacity of homes (relative to number of bedrooms plus sleeper sofas) to the Huyler House and/or other rental properties
18. Adding a section to the Dewees policies prohibiting leaving items on beach and under boardwalks overnight, filling in holes, removing garbage, etc. and \$100 fine option
19. Adding a section to the Dewees policies instructing pedestrians to use appropriate public/private beach accesses and prohibit pedestrian entry into dunes areas
20. Adding a fine of \$100 per day to shuttle cart policy for misuse of carts and add signage to shuttle carts outlining policy/restrictions/fines
21. As to the policy of controlling pets, re-establish small pet waste receptacles with bags at appropriate locations on island - public beach accesses, rice trunk, ferry landing, etc.